



# lyric

## Virtual Primary Care How to Use

### What is Virtual Primary Care?

Virtual Primary Care (VPC) provides patients face-to-face visits with their physicians across devices. With VPC, patients can connect with a physician by phone or video technology, enabling both the physician and patient to experience the complete benefit of establishing a relationship, without having to visit a doctor's office.

### Simple as 1, 2, 3

#### 1 Call or Tap

Call 1.866.223.8831 or download the **Wellution App** to log into your member portal to schedule a consultation with state licensed physician.

#### 2 Schedule

Select your preferred provider and the date and time for your appointment. Update your Electronic Health Record (EHR), and receive your confirmation reminders prior to your appointment.

#### 3 Consult

Physician will contact you at your scheduled appointment time via phone or video technology.

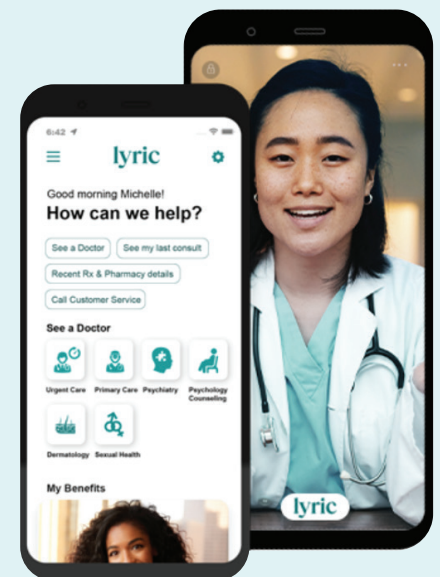
### When to use

Our goal is to provide you with convenient, affordable healthcare, when you need it most. Members select a Primary Care Physician to manage their routine and ongoing health conditions, medication management, and preventative care.

- Management of health conditions over time
- Lab tests & routine screening
- Health assessment screening & evaluation
- Medication management, including on-going refills
- Referral to see Specialists

**1.866.223.8831**

Licensed healthcare providers provide clinical services through medical practices affiliated with Lyric and other network providers. Additional or different telehealth requirements may be applicable in certain states; see [www.getlyric.com](http://www.getlyric.com) for full terms and conditions.



### Services Provided:

- Establishment of a Virtual Primary Care Physician
- Management of health conditions over time
- Medication management, including on-going refills
- Lab tests and routine screening
- Health Assessment screening & evaluation
- Review and interpretation of lab test results and screenings
- In-network recommendations/referrals for specialty care services